



## QUALITY POLICY

Caswell Environmental Services Limited recognises that the principles of quality, health & safety and environmental management are an integral part of its management function. The Company views these as primary responsibilities and as keys to good business in adopting appropriate quality standards.

The Company's quality policy calls for continual improvement in its quality management activities and business will be conducted according to the following principles.

The Company will:

- ✚ Comply with all applicable laws and regulations.
- ✚ Follow a concept of continual improvement and make best use of our management resources in all quality matters.
- ✚ Communicate our quality objectives and performance against these objectives throughout the Company and to interested parties.
- ✚ Take due care to ensure that activities are safe for employees, customers, suppliers and any others who come into contact with our work.
- ✚ Work closely with our customers and suppliers to establish the highest quality standards.
- ✚ Adopt a forward-looking view on future business decisions that may affect quality.
- ✚ Train our staff in the needs and responsibilities of quality management.
- ✚ The company will work in accordance with the Network Rail Group and Company Standards whilst undertaking works on the Network Rail controlled infrastructure.

It is the aim of Caswell Environmental Services Limited that with the total involvement of all staff throughout the implementation and ongoing development of a documented Quality Management System meeting the ISO9001:2000 standard we will exceed the expectations of our customers, staff and investors.

Signed:

Director

Date: 15<sup>th</sup> February 2006